

# Leadership in **action**

*Cultivating  
Today's Leaders*



TO SERVE TOMORROW'S  
COMMUNITY FOR OVER 35 YEARS

# 2010 Leadership DISTINGUISHED ALUMNUS

## NOMINATIONS ARE NOW BEING ACCEPTED

### CRITERIA INCLUDE:

- Nominee must be an alumnus of the Leadership Program
- Individual must hold the community in trust
- Exemplifies servant leadership with a desire to serve first and only then to lead
- Sees the big picture and acts for the common good
- Empowers those served
- Has a vision to strengthen and transform the community
- No current board member may be nominated
- Please provide a narrative about your candidate, stating the reasons for nominating this individual, highlighting ways in which he/she best exemplifies the spirit, goals and philosophy of the Leadership program.

### PAST RECIPIENTS INCLUDE:

- 1996-Dr. Virginia Calvin, Class 1
- 1997-Patricia and Donald Cressy Honorary Class 23 & Class 1
- 1998-Gladys Muhammad, Class 7
- 1999-25th Anniversary Celebration Honoring All Alumni
- 2000-Patrick M. McMahon, Class 4
- 2001-Sharon Scuzzo, Class 8
- 2002-Lou Nanni, Class 19
- 2003-Karl G. King III, Class 1
- 2004-Ed Henry, Class 16
- 2005-Luther Taylor, Class 29
- 2006-Claude D. Renshaw, Class 4
- 2007-Rex J. Rakow, Class 17
- 2008-Tim Sexton, Class 24
- 2009-Wellington (Duke) Jones, III, Class 3

NOMINATION FORMS ARE AVAILABLE AT [SJCHAMBER.ORG/LEADERSHIP](http://SJCHAMBER.ORG/LEADERSHIP)

## Commencement 2010

CELEBRATION LUNCHEON  
THURSDAY, MAY 13  
11:45 AM – 1:30 PM  
GILLESPIE CONFERENCE CENTER



Join the celebration as we honor Adult Leadership Class, Youth Leadership Class 17 and the 2010 Distinguished Alumnus

## THANK YOU LEADERSHIP CONTRIBUTORS

Leadership South Bend/Mishawaka wishes to thank companies and individuals who have so generously provided to the program in 2009.

### LEADERSHIP LEGACY \$1,000 and above

- The Cressy Foundation
- Mrs. Rex Rakow and Family
- TCU
- TCU Foundation
- WSBT Television

### VISIONARIES \$500 - \$999

- Baker & Daniels
- Cardinal Buses, Inc.
- Crowe Horwath
- Project Future
- Scot and Shery Purkeypile
- Jerry and Janet Scott
- Saint Mary's College
- Becky Banta Summers
- TRANSCO

### KEY PARTNERS \$250 - \$499

- Century Center
- Matthew Kahn
- Juliann and Craig Jankowski
- Mark and Laura Leblang
- Lithotone
- Jane Mason
- Ryan Matthys
- Pam and Chip Newman
- Northern Indiana Center for History
- Tom Ross
- Joyce and Dick Stifel

### COLLABORATORS \$100 - \$249

- Mark Andrews
- Rolla Baumgartner
- Gene Bruce
- Todd Bruce
- Carlyne Call
- Greg Conrad
- William Cushwa
- Christian Davey
- Amy Hill
- Natalie Mast
- Shawna Neilson
- Trish Ross
- South Bend Chocolate Company

# leadership in action

## Contents



- 4-7 ... CELEBRATING 35 YEARS OF LEADERSHIP
- 8 ... LOOKING TO THE FUTURE
- 9 ... BOARD NEWS
- 10-11 ... ALUMNI NEWS
- 12-13 ... ADULT LEADERSHIP
- 14-15 ... YOUTH LEADERSHIP

## 2009-2010 BOARD OF DIRECTORS

### PRESIDENT

- **Amy Hill**  
South Bend Silver Hawks

### VICE PRESIDENT

- **Todd Bruce**  
Lake City Bank

### TREASURER

- **Tom Ross**  
Fifth Third Bank

### SECRETARY

- **Jerry Scott**  
Towne Air Freight

### PAST PRESIDENT

- **Becky Summers**  
TCU

### DIRECTORS

- **Mark Andrews**  
1st Source Bank
- **Rolla Baumgartner, EdD**  
Higher Education

- **Gene D. Bruce, EdD**  
Higher Education

- **Carolyne Call, PhD**  
Saint Mary's College

- **Carla Crittendon**  
Crowe Horwath

- **Greg Conrad**  
Memorial Health System

- **Christian Davey**  
Grubb & Ellis/Cressy  
& Everett

- **John Mann**  
WSBT Television

- **Jane Mason**  
Our Lady of Peace Hospital

- **Natalie Mast**  
CB Richard Ellis/Bradley

- **Matt Money**  
Community Volunteer

- **Shawna Neilson**  
Gibson Insurance Group

- **Shery Purkeypile**  
Allied Physicians of Michiana

- **Colin Reilly**  
Jones Obenchain, LLP

- **Federico Rodriguez**  
South Bend Fire Department

- **Jackie Rucker**  
University of Notre Dame

- **Eric Seigel**  
Tuesley Hall Konopa

### STAFF

- **Juliann L. Jankowski**  
Executive Director

- **Pamela Newman**  
Program Director

- **Trish Ross**  
Executive Assistant

# The Early Years 1974-1986



Gladys Muhammad, Class 7, was honored as Leadership's Distinguished Alumnus in 1998.

## 1974-1975 CLASS 1 (Students 25, No cost)

- LSB/M becomes first leadership program in the state; developed through efforts of Chuck Roemer, Steve McTigue and Jerry Hammes
- The Chamber of Commerce supported the program with resources
- Speakers Bureau format with graduating class of 25 students, three of them women

## 1975-1976 CLASS 2 (Students 23, No cost)

- LSB/M meets to learn about the community. Speakers bureaus, meetings with mayors, onsite visits to the police departments and the under-privileged are an important part of the program



Mary Ann McTigue cuts Leadership's 35th anniversary cake in honor of her husband, former Chamber president and one of Leadership's Founding Fathers, Steve McTigue.

## 1976-1977 CLASS 3 (Students 23, Cost \$100)

- Chuck Roemer continues his involvement in LSB/M with the focus on motivational speakers

## 1977-1978 CLASS 4 (Students 22, Cost \$100)

- LSB/M makes a concerted effort to balance class with men and women

## 1978-1979 CLASS 5 (Students 27, Cost \$100)

- Downtown South Bend has a strong retail presence with Milady Shop, JCPenney, Robertsons and Gilberts but this was changing

## 1979-1980 CLASS 6 (Students 26, Cost \$100)

- With the networking created by LSB/M ready alumni offer support in the aftermath of a fire at the Family & Children's Center in the fall of 1979



Graduates from the first few Leadership classes gather at the 35th anniversary luncheon.

## 1980-1981 CLASS 7 (Students 31, Cost \$100)

- South Bend responds to child abuse and becomes model program for the state
- LSB/M alumni become part of CANCO when it is formed

## 1981-1982 CLASS 8 (Students 33, Cost \$100)

- LSB/M program focusing on building for the future

## 1982-1983 CLASS 9 (Students 33, Cost \$200)

- LSB/M continues with plan to develop leaders within the community



Duke Jones, Class 3, was honored as the 2009 Distinguished Alumnus. Board member and past executive director, Joyce Stifel became an honorary member of Class 35.



One of Leadership's Founding Fathers, Chuck Roemer, with the program's first executive director, Pat Cressy.

## 1983-1984 CLASS 10 (Students 33, Cost \$200)

- One of four task groups for LSB/M designs "Alive with Pride" campaign
- Entire program was run by a volunteer board without an Executive Director
- A board member served as facilitator of each day's program



Sharon Scuzzo, Class 8, with Leadership presenter, Ernestine Raclin, during a Leadership program day.

## 1984-1985 CLASS 11 (Students 34, Cost \$200)

- LSB/M tapped into the National Association of Community Leadership Organization (NACLO)
- 12 board members responsible for recruiting and developing entire program for the year

## 1985-1986 CLASS 12 (Students 36, Cost \$200)

- LSB/M volunteer board continues administering the program

## 1986-1987 CLASS 13 (Students 37, Cost \$200)

- LSB/M names Pat Cressy as first Executive Director
- Seeds were planted to discuss a youth leadership program due to 33% school dropout rate
- Elder abuse and illiteracy also studied by task groups

# The Expanding Years 1987-1998



Lou Nanni, Class 19, was honored as Distinguished Alumnus in 2002.

## 1987-1988 CLASS 14 (Students 34, Cost \$200)

- LSB/M becomes charter member of newly formed Indiana Leadership Association

## 1988-1989 CLASS 15 (Students 40, Cost 400)

- LSB/M adds police ride-a-longs as part of the program thanks to Lynn Coleman



Doug Marsh, George Cressy, and Chris Rowland from Class 18 take a break from team building activities at Camp Friedenswald.

## 1989-1990 CLASS 16 (Students 29, Cost \$400)

- LSB/M class forms the YMCA Financial Statement Improvement Task Force
- First overnight retreat
- Internship format introduced to groom graduates for servant leadership to serve on community boards

## 1990-1991 CLASS 17 (Students 39, Cost \$500)

- Task group in Leadership works on Montessori Development Plan
- LSB/M recognized in Progressions Magazine



Joe Pozsgai, Class 15, passes the Presidential gavel to Val Miller, Class 19, in 1997.

## 1991-1992 CLASS 18 (Students 37, Cost \$600)

- LSB/M task group implemented the Montessori program at the Center for the Homeless
- Overnight retreats continue as foundation of program

## 1992-1993 CLASS 19 (Students 38, Cost \$700)

- LSB/M task group develops "Youth Leadership Program"
- Pam Newman hired as Director of Youth Leadership South Bend/Mishawaka.
- Program focus revamped to task groups, since internship became mostly fund raising and program required more depth



Rhonda Brown and Mark Leblang discuss Class 19's Youth Leadership project.

## 1993-1994 CLASS 20 (Students 39, Cost \$850)

- Task group initiatives completed: Camp Evergreen, "This Is My Neighborhood, No Shooting Allowed!" and Volunteer Blitz of Habitat for Humanity
- Many graduates join the Habitat Board



"The Wall" was a popular challenge for Leadership participants.

## 1994-1995 CLASS 21 (Students 43, Cost \$900)

- Joyce Stifel becomes Executive Director of LSB/M as it celebrates 20 years
- Lilly Endowment grants \$500,000 to the Indiana Leadership Foundation, helping develop the curriculum used today

## 1995-1996 CLASS 22 (Students 41, Cost \$925)

- LSB/M honors Dr. Virginia Calvin, Class 1, as Distinguished Alumnus



Virginia Calvin, Class 1, and Mark Leblang, Class 19 discuss the Youth Leadership initiative. Both served on the steering committee to make this project a sustainable reality.

## 1996-1997 CLASS 23 (Students 38, Cost \$1,000)

- Cressy's provide matching grant to establish YL endowment with the community foundation
- Downtown South Bend (DTSB) is formed as result of task group work
- Pat & Don Cressy are honored as Distinguished Alumni
- Sarah Craig Peterek becomes Executive Director
- Christmas in April participation strong



Sarah Craig; Deb Leyes, Class 25; and Mark Noeldner, Class 23; participate in the 1998 Christmas in April.

## 1997-1998 CLASS 24 (Students 43, Cost \$1,100)

- LSB/M honors Gladys Muhammad, Class 7 as Distinguished Alumnus

## 1998-1999 CLASS 25 (Students 41, Cost \$1,250)

- LSB/M celebrates 25th Anniversary and begins an Endowment
- Class 25 begins "Kids Leadership" at Harrison Elementary School
- All Alumni are honored



Pat Cressy with Leadership's first administrative assistant, Linda Laskowski.

# Roots & Wings 1999-2009



Leadership mourned the passing of Rex Rakow, Class 17 and Sharon Scuzzo, Class 8, two great leaders who had a tremendous impact on the program.

## 1999-2000 CLASS 26 (Students 40, Cost \$1,350)

- Human Rights Community Education Award
- Pat McMahon, Class 4, honored as Distinguished Alumnus
- US31 Coalition assistance

## 2000-2001 CLASS 27 (Students 40, Cost \$1,400)

- Zolman Tire Scholarship established at Ivy Tech Community College
- Sharon Scuzzo, Class 8, honored as Distinguished Alumnus



Mark Leblang, Class 19, Joe Pozsgai, Class 15, and Dan Neufelder, Class 21, on the island outside century center for Youth Leadership's 10th anniversary celebration.

## 2001-2002 CLASS 28 (Students 42, Cost \$1,400)

- Lou Nanni, Class 19, honored as Distinguished Alumnus
- Events of 9-11 shock the United States

## 2002-2003 CLASS 29 (Students 42, Cost \$1,400)

- LSB/M honors 1,000th graduate
- The 1st "Done In A Day" leadership program
- 10th Anniversary of Youth Leadership
- Governor Joe Kernan is keynote speaker
- Karl King III from Class 1 is honored as Distinguished Alumnus
- Leadership losses a dear friend when Sharon Scuzzo passes away

## 2003-2004 CLASS 30 (Students 41, Cost \$1,400)

- LSB/M celebrated its 30th year with historical reflection from a task group. Jerry Hammes, Steve McTigue and Chuck Roemer were honored with the "Founding Fathers Award". The River Task Group raised over \$17,000 for educational river signage
- Social collaboration team conducts focus groups of elderly residents gathering vital information for government officials regarding new Medicaid bill.
- Downtown South Bend task group performs residential market analysis

## 2004-2005 CLASS 31 (Students 42, Cost \$1,325)

- Youth Leadership Class 12 project refurbished the original Kid's Kingdom. We also welcomed our new Executive Director, Juliann Jankowski. For the first time, the Adult & Youth Leadership classes held a morning Commencement ceremony followed by a joint celebratory luncheon



The Spirituality project team from Class 33 spearheaded the formation of the spirituality portion of the mind, body, spirit Leadership program day in January.

## 2005-2006 CLASS 32 (Students 41, Cost \$1,425)

- The Youth Class Project provided "Welcome Bags" for: YWCA, Hope Rescue Mission, Hannah's House, Saint Margaret's House & the Center for the Homeless. The Leadership Alumni Association kicked off at the 2006 Commencement Luncheon. The first event "6 String Leadership" drew over 125 people. An Alumni E-newsletter was developed. Commencements for both Adult and Youth classes were combined at one celebratory luncheon



Executive Directors Sarah Craig, Joyce Stifel, and Pat Cressy celebrate Leadership's 25th anniversary at the new Visitor's Center at Notre Dame.

## 2006-2007 CLASS 33 (Students 43, Cost \$1,500)

- A five year strategic plan was completed. The Alumni Association hosted several events: a nutrition and leadership seminar, a panel discussion regarding the causes of crime in our community, a community bus tour focusing on economic development, a night at the theatre, a holiday celebration/canned food drive. The Youth Class refurbished the Family Center at Hope Rescue Mission and provided entertainment/play equipment for the children at the center. They also conducted a book drive and made a donation of 137 books and \$200 to help provide scholarships for those taking the GED



Pam Newman and Trish Ross welcome new Executive Director Juliann Jankowski, Class 24 during the 2005 commencement luncheon.

## 2007-2008 CLASS 34 (Students 45, Cost \$1,500)

- This year marked our largest number of AL participants-45. Local government, spirituality and ethics were all added to the curriculum. A record 328 people attended the Commencement luncheon at the Palais. The Alumni Association is now two years old with over 160 members. Corey Cressy became the first participant to graduate from both the youth and adult programs



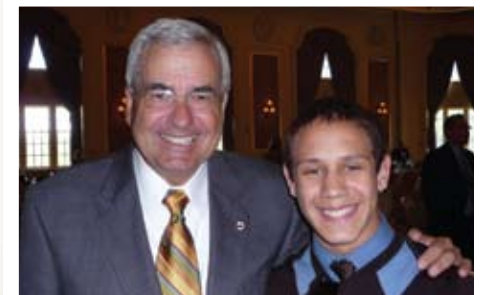
2005 Distinguished Alumnus, Luther Taylor, Class 29 with keynote speaker Muffet McGraw.

## 2008-2009 CLASS 35 (Students 44, Cost \$1,600)

- Commencement 2009 had a record number of attendees at 347. Duke Jones, COO of 1st Source Bank was honored as the Distinguished Alumnus. A project team instituted the first annual Live a Difference Day in conjunction with Make a Difference Michiana. Two Youth Leadership alumni, Jacki Hopper and Paul Phair, graduated from the Adult program this year

## 2009-2010 CLASS 36 (Students 44, Cost \$1,600)

- LSB/M is selected for a national research project to assess the impact of community leadership programs
- The inaugural new Executive Community Orientation Program was held in October with 14 participants.



Don Cressy, Class 1, with "little brother" Cody Hoffman, YL Class 16, at the Commencement Luncheon.

# Future Impact & Connectivity 2010



Juliann Jankowski, Class 24

## WOW! WHAT AN EXCITING TIME FOR LEADERSHIP SOUTH BEND/MISHAWAKA.

After a very inspirational 35th anniversary celebration we now venture boldly into the future taking a look at new programs and ways to improve our community impact and the connectivity of our graduates. To assist us with this endeavor, Leadership South Bend/

Mishawaka will be participating in a grant funded national research project conducted by Walden University. The 12-month project will examine and measure the impact of three community-based leadership development programs on their respective communities. With current economic concerns and expanding global markets, even small communities are concerned about adopting a global perspective. Leaders affect the sustainability of local economies as they strive to compete in larger regional, statewide and even global economies. For example, a 2008 study revealed that graduates of Leadership Pittsburgh spend four times as many hours in all types of volunteer activities than the national average for civic engagement; specifically, 71% of Leadership Pittsburgh graduates served on a least one not-for-profit board and 46% served on multiple non-profit boards. Walden researchers will also incorporate comparative research data from studies conducted by the Kellogg

Foundation and Leadership Greater New Haven in Connecticut. Ultimately, the study hopes to shed light on the extent to which community leadership program alumni have retooled and facilitated the transformation of their communities. Being able to measure and quantify the overall impact our program will showcase the hard work, talent, and collective energy that our program participants and graduates have as a result of what we teach and provide for our communities to experience. We look forward to being able to use the data to continue to strengthen the impact Leadership South Bend/Mishawaka has on our community.

Phases of the project include an online survey to our alumni, followed by a survey of key community stakeholders, current program participants and then several focus groups. Findings from the study will be presented at various conferences and symposia, including the Walden bi-annual Research Symposium and various national and international leadership conferences.

Look for your survey to be emailed to you in the next couple of weeks. If you are not sure if we have your current email information or if you would prefer a mailed copy, please contact the Leadership office at 574 234-0051 ext. 330.

We look forward to your input as we work together to continually improve our signature adult program and its impact on our community. We hope to engage in a similar study of the Youth Leadership program in the future. ■

## In Their Words.....

"I VALUE THE FRIENDSHIPS MADE. I APPRECIATE THOSE WHO HAVE HELPED ME LEARN HOW TO BE A BETTER SERVANT. BECAUSE OF LEADERSHIP, MY LIFE IS MUCH RICHER."

-George Carlin, Class 34

"WE CO-SPONSORED COMMUNITY FORUMS TO PUBLICIZE AND PROMOTE STARTING RECYCLING IN SOUTH BEND...LOOK AT IT NOW!"

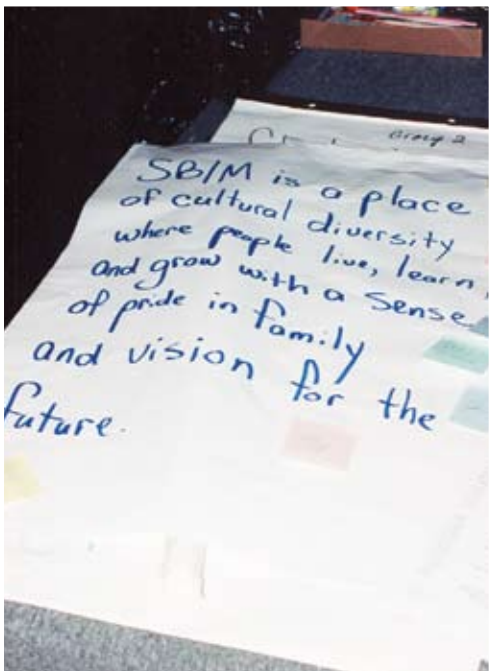
-Faye Draper, Class 24

"LEADERSHIP SOUTH BEND/MISHAWAKA PROVIDES OPPORTUNITIES IN OUR COMMUNITY AND OPENS EYES TO ALL THAT NEEDS TO BE DONE AND ALL THAT IS POSSIBLE TO BE DONE. IT IS 'A MOMENT OF TRUTH' THAT LASTS 9-MONTHS AND IS TRULY A LIFE CHANGING EXPERIENCE!"

-Chip Lewis, Class 23

"MY POLICE RIDE-ALONG EXPERIENCE MAY HAVE BEEN THE MOST MEMORABLE PART OF MY EXPERIENCE IN CLASS XXXI. I MET CPL. SCOTT SEVERNS OF THE SBPD THAT EVENING. I CHOSE THE 11PM-7AM SHIFT HOPING FOR SOME "ACTION". SCOTT WAS VERY SICK WITH A COLD AND THE SGT. I WAS RIDING WITH AND OTHERS WERE ENCOURAGING HIM TO GO HOME. IT WAS OBVIOUS THAT HIS COMMITMENT TO THE JOB WOULD KEEP HIM THERE-NO MATTER HOW BADLY HE FELT. SCOTT WAS KILLED JUST A FEW MONTHS LATER. I'M GLAD I HAD THAT OPPORTUNITY TO MEET HIM AND THE OTHER OFFICERS WHO PUT THEIR LIVES ON THE LINE TO KEEP OUR COMMUNITY SAFE."

-Susan Haag, Class 31



A vision for our community from Leadership Class 23.

Thank You! Thank You! Thank You!

**EXECUTIVE COMMUNITY**  
orientation program



THANK YOU TO THE FOLLOWING VOLUNTEERS FOR THEIR TREMENDOUS WORK IN MAKING THE 35TH ANNIVERSARY CELEBRATION SUCH A GREAT SUCCESS! SARAH CRAIG, PAT CRESSY, CARLA CRITTENDON, AMY HILL, MARK LEBLANG, NATALIE MAST, CAROL O'MALLEY, AND TOM ROSS.

NEW EXECUTIVE COMMUNITY ORIENTATION PARTICIPANTS

- **Richard Cox**  
University of Notre Dame
- **Dan Doan**  
Old National Bank
- **Mark Dobson**  
Chamber of Commerce
- **Bill Graves**  
Press Ganey Associates
- **Jeff Jones, PhD**  
Indiana University South Bend
- **Theresa Ricke Kiely, EdD**  
University of Notre Dame
- **David Kiely**
- **Paul J. Martins**  
Towne Air Freight
- **Rona Martins**
- **Paula Parks**  
KeyBank
- **Tina Perkins**  
1st Source Bank
- **Steven Potter**  
KeyBank
- **Norm Robertson**  
Express Employment Professionals
- **Richard Speller**  
Saint Mary's College



Rona Martins, New Executive Community Orientation Program participant cuts Leadership's 35th Anniversary cake as fellow participant and husband, Paul, looks on.

A Special  
THANK YOU.....



Mindy Todd, Class 28

We would like to extend a special thank you to Matt Kahn, Class 23; Sara Miller, Class 25; Joyce Stifel, former executive director and honorary Class 35; and Mindy Todd, Class 28; for their six years of board service to Leadership South Bend/Mishawaka. Each contributed their gifts and talents to the board and

we are grateful for their passion and dedication to our community!



2009 Retiring members of the Board of Directors: Joyce Stifel, Honorary Class 35; Matt Kahn, Class 23; and Sara Miller, Class 25.



**POWER LUNCH**



**THE ELEVATOR TO SUCCESS IS OUT OF ORDER: USE STEPS**

Thursday, February 25

11:30 a.m. – 1:00 p.m.

Upper Deck, Coveleski Stadium  
501 W. South St., South Bend

Event Description

Wendy Komac, senior vice president of Global Sales for SIRVA Relocation, will share her experience and define the path to success in her presentation, "The Elevator to Success is Out of Order: Use Steps."

A how-to on finding success in not only the workplace but your life, Wendy will offer nine practical steps such as how to go the extra mile, avoiding sloppiness in your work, and how to invest in yourself and your career.

A turnaround expert and motivational speaker for more than ten years, Wendy has presented to thousands of sales teams, leadership executives and training workforces on topics including personal responsibility and choosing success.

Sponsored By:



Registration - Includes lunch and beverages

cost: **Complimentary!** Alumni Association Members

\$10/general

online: [www.sjchamber.org/events](http://www.sjchamber.org/events)

e-mail: [events@sjchamber.org](mailto:events@sjchamber.org)

ph: 574.234.0051, ext. 233

# President's Corner



Amy Hill, Class 29  
Board President

## TELL US ABOUT YOUR BACKGROUND...

I grew up in South Bend and graduated from St. Joseph's High School. I received my undergraduate degree in English from the University of Dayton. I worked for the Silver Hawks throughout high school and college and fell in love with minor league baseball and the positive impact it can have on a community. After college, I spent several years working for the then Fort Wayne Wizards. I

eventually moved back to South Bend and worked for 1st Source Bank for a year before accepting a position with Gibson Insurance Group. While at Gibson, I received my Masters in Public Affairs with concentrations in Non-Profit Management and Public Policy. I was actively involved in the community and a member of Leadership Class 29. In 2006, I had the opportunity to get back into baseball and am now the Director of Marketing and Community Partnerships for the Silver Hawks.

## WHAT WAS YOUR MOST REWARDING EXPERIENCE IN LEADERSHIP AND HOW HAS THAT CHANGED YOU?

I think one of the most rewarding experiences was meeting new people – my classmates, Leadership staff, alumni and other community leaders. Leadership provided me with the opportunity to learn about my community and to become a more effective servant leader.

## WHAT OTHER ORGANIZATIONS DO YOU SERVE?

I've had the opportunity to work with a wide range of non-profit organizations in our community. I currently serve the YPN Advisory Council Member and Community Involvement

Team Co-Chair, Rotary Club of South Bend Board of Directors, and the Center for the Homeless Young Professionals Against Poverty.

## WHAT DO YOU FEEL HAS BEEN LEADERSHIP'S BIGGEST ACCOMPLISHMENT IN 2009?

I think celebrating the 35th Anniversary of Leadership South Bend / Mishawaka was a tremendous accomplishment. In a time where many programs are struggling, we continue to grow and strengthen our program with initiatives such as the Alumni Association and Executive Community Orientation Program.

## DESCRIBE YOUR EXPERIENCE AS A MEMBER OF THE BOARD OF DIRECTORS FOR THE PAST SIX YEARS. WHAT HAVE BEEN SOME OF THE HIGHLIGHTS?

It's been great to remain connected to the program and have the opportunity to mentor participants in both the adult and youth classes. It's been exciting to see that a well establish program continues to grow and evolve in order to stay relevant and have a positive impact on our community.

## WHO OR WHAT INSPIRES YOU?

My family has always been an inspiration to me. ■



Board members Mark Andrews, Class 30; Christian Davey, Class 29; Amy Hill, Class 29 and Carla Crittendon, Class 34 try to figure out the challenge posed by Justin Maust of Five Star Leadership during the Board Retreat at Camp Manowe.

Welcome  
NEW MEMBERS  
OF THE BOARD  
OF DIRECTORS



Matt Money, Class 32



Shawna Neilson, Class 32



Chico Rodriguez, Class 34

# Alumni Spotlight



Jackie Goldrick, Class 3

## JACKIE GOLDRICK HAS BEEN VERY ACTIVE SINCE HER LEADERSHIP DAYS.

In 1990 she moved to Ghana, West Africa when her husband, John, was appointed Peace Corp Director there. For nearly four years she served with the United States Agency

for International Development. Her family then moved to Kenya, East Africa where Jackie was appointed Project Coordinator for the US Ambassador's Self Help Project. For two and a half years she traveled throughout Kenya identifying sustainable community based self-help projects with a particular emphasis on those that help women and children. Upon returning to the US, the Goldricks settled in Portland. Here Jackie served for three years as Education Director for the World Affairs Council of Oregon. She has led several educational trips to both Kenya and Ghana. With longtime friend, Grace Kuto, Jackie founded the Harambee Centre in 2001, serving as president until 2009. Harambee is an organization devoted to connecting the people and cultures of Africa.

Jackie served on the board of directors of Leadership and worked with Pat Cressy, Carol O'Malley, Chuck Roemer and many of the early leaders of the organization. Jackie has always had a passion to serve others and it was during her tenure as the Director of the Child Abuse and Neglect program that she participated in Leadership. Junior League helped to fund her participation.

Jackie has also served in many other not-for-profit roles including the national board of directors for Headstart.

One thing Jackie has learned over the years is that people can tell when you're real. Authentic leadership is now a buzzword but the concept has always been true. We have to find our passion and serve from our hearts. Jackie's leadership experience helped her understand how each person is very unique and doesn't necessarily view the world in the same way. In order to lead, one has to be a very good listener and learn to utilize the strengths of others. I like the quote "Those who lead well will know that their followers might say that they led themselves."

Jackie and her husband, John, reside in Portland, Oregon and have three grown children – Sean, Jean and Shannon and eight grandchildren. Jackie and John will be leading a trip to Thailand soon for the University of Portland. It will be a trip down memory lane as Thailand was the place where they first met while serving as Peace Corp Volunteers. ■



Brian McMillen, Class 34, and his wife Jill, join Ryan Matthys, Class 27 and his wife Jessica at the alumni wine tasting event.

## ALUMNI NOTES:

- **Don Cressy, Class 2** and **Pat Cressy, Honorary Class 23**, were inducted into the South Bend Hall of Fame.
- **Lynn Coleman, Class 14**, was inducted into the South Bend Hall of Fame.
- **Brad Toothaker, Class 28**, and John Mann, Class 34, are co-chairs for the 2010 United Way Campaign.
- **Ryan Matthys, Class 27**, is a board member and treasurer of the South Bend Symphony.
- **Mindy Todd, Class 28**, is a member of the Friends of the Snite board of directors
- **Natalie Mast, Class 30**, is now the office operations manager at CB Richard Ellis/Bradley.
- **Jennifer Davenport, Class 32**, is now Assistant Vice President and Branch Manager for Old National Bank in Heritage Square.
- **Karen Dewey, Class 35**, has joined the board of directors of Home Management Resources.
- **John Conway, Class 35**, is volunteering for the Social Justice Commission and serving on the St. Joe County Bar Association Bench & Bar Committee.
- **Patricia Mentock, Class 36**, is now a partner at Cassady Neeser & Brousseau
- **Gladys Muhammad, Class 7**, and **Maritza Robles, Class 16** are on the board of directors for the recently formed New Schools, Inc.
- **Diane Winn, Class 20**, received the designation of Professional Certified Coach from the International Coach Federation (ICF). Diane is the only PCC in northern Indiana.
- **Chris O'Brien, Class 25**, is now the Admissions Operations Director for Holy Cross College.
- **Diane Davidson, Class 33**, has been promoted to operations leader for Commercial Insurance at Gibson Insurance Group. Diane has also earned the Certified School Risk Managers (CSRM) designation.
- **Brian Kubicki, Class 34**, has been elected president of the South Bend Public Education Foundation.
- **Michael Knight, Class 35** and **David Pruitt, Class 36**, have both been elected partners in the South Bend office of Barnes & Thornburg.

## UPCOMING LEADERSHIP EVENTS:



Engage. Live. Give.

Participants from the Youth and Adult Class volunteer to detail the vans at Logan Center during the 2009 Leadership Live a Difference Day.

## SATURDAY, MARCH 27 2ND ANNUAL LIVE A DIFFERENCE DAY

Working side by side we can make a difference! So take this opportunity to roll-up your sleeves and give back to our community while you connect with other Leadership graduates and have fun during this special day of service! Families and businesses are welcome so come one and come all! Whether you can give an hour or four hours we will have opportunities for you to serve. E-mail Trish Ross at [tross@sjchamber.org](mailto:tross@sjchamber.org) for more information

## THURSDAY, MAY 13 COMMENCEMENT CELEBRATION LUNCHEON

11:45 am – 1:30 pm  
Gillespie Conference Center

## 2010-2011 ADULT LEADERSHIP CLASS APPLICATIONS ARE NOW BEING ACCEPTED.

Visit the Leadership website for more information [www.sjchamber.org/leadership](http://www.sjchamber.org/leadership) Applications are due by **Friday, June 5.**

# Alumni News



Alumni from the last several years return to assist with the "moving through the system"

## *The Emotionally Intelligent Leader*

### WHAT EMOTIONALLY INTELLIGENT LEADERS DO IN THE WORKPLACE:

- Have strong trust, belief, and confidence in their associates and expect total commitment, effort and superb performance because of it
- See people clearly. Respect and high standards replace favoritism
- People are given work they can do well, and are promptly assisted in finding new work if they can't be successful in the organization
- Genuinely and unconditionally care about the well-being of associates
- Are available and talk with people often and truthfully
- Sincerely listen to understand others
- Look at others and see them with real interest
- Spend meaningful time with associates consistently
- Are grateful for quality work and let others know it
- Freely tell the truth about their own mistakes & shortcomings
- Gently accept people with their mistakes, and genuinely work to support them as they correct those mistakes and grow in the process
- Give feedback and never stop teaching and training their associates
- Teach with genuine interest, making it totally safe to learn
- Support associates with fair and adequate compensation and necessary resources to allow them to be completely successful at their job
- Respect their associates and face truth with them in a frank and supportive way, honoring everyone's character and sense of adequacy
- Infuse a sense of meaning & purpose in the workplace with all associates at every level
- Make sure everyone knows what is expected of them and how they will be rewarded for meeting high standards
- Trust people to do their best when adequately supported & led
- Make it safe for associates to make mistakes & fail so they can keep growing
- Freely share information throughout the organization
- Make certain the work is safe, meaningful, ethical, and enjoyable

*Courtesy of Through Eagle's Eyes – Diane Winn, Class 20 and Tom Searcy, Elkhart Leadership Class 1*

# Adult Leadership Class XXXVI



- **Tara Antonucci**  
City of Mishawaka
- **Anne E. Arthus**  
IVY Tech State College
- **Christine Atkins**  
Allied Physicians
- **Tania M. Bengtsson**  
Gibson Insurance Group
- **Barrett Berry**  
Pentecostal Cathedral Church
- **Marie A. Blunt**  
Samaritan Counseling Center
- **Emily J. Borowski**  
Notre Dame Federal Credit Union
- **Greg Brown**  
Fifth Third Bank
- **Daniel J. Buckenmeyer**  
Memorial Health Foundation
- **Kyle Copelin**  
The Troyer Group
- **Kevin M. Cox**  
RSM McGladrey
- **Stephen Cox**  
South Bend Fire Dept.
- **Marcy Dean**  
Potawatomi Zoological Society
- **Jory Fitzgerald-Kelly**  
Family & Children's Center
- **Barbara Jean Fox**  
Indiana Trust & Management Co.
- **Pastor Dennis J. Givens**  
New Horizons Outreach Ministry
- **Erick Guerra**  
Raitt Corporation
- **Ryan Hahn**  
1st Source Bank
- **George P. Hawthorne**  
REAL Services, Inc.
- **Marty Heirty**  
Southold Dance Theater
- **Adam Hooten**  
Meridian Title Corporation
- **Craig Horvath**  
Holy Cross College
- **Cliff Jenkins**  
St. Joseph County Airport Authority
- **Elise Kunkel**  
Martin's Supermarkets
- **Paige M. Mayers**  
1st Source Bank
- **Tricia Mentock**  
Cassady Neeser Brasseur
- **Sheri Miller**  
The Chamber of Commerce of  
St. Joseph County
- **Andrew Murphy**  
Baker & Daniels, LLP
- **Benjamin C. Norris**  
Lake City Bank
- **Ken Petty**  
Indiana Carton Company
- **Greg Piper**  
Memorial Health System, Inc.
- **Steve Priebe**  
Lithotone, Inc.
- **David Pruitt**  
Barnes & Thornburg, LLP
- **Kevin Reed**  
US Probation/Pretrial Services,  
Northern District of IN
- **Pablo Rodriguez**  
Edward Jones
- **Rebecca Ruvalcaba**  
La Casa de Amistad, Inc.
- **Meg Sauer**  
WSBT
- **Nick Scheu**  
Crowe Horwath
- **Heather Short-Davis**  
Blue Waters Group
- **Ben Silver**  
Kruggel, Lawton & Co., LLC
- **Terri Stahl**  
Center for Hospice & Palliative Care
- **Kristin Swank**  
The Sterling Group
- **Shawn Todd**  
CB Richard Ellis/Bradley
- **Jason Witt**  
KeyBank

# Adult Leadership Class XXXVI



Tania Bengtsson is supported by Marie Blunt, Kristin Swank, Ben Silver, Dan Buckenmeyer and Emily Borowski as she tops the pyramid of collaboration.



Steve Cox leads Ken Petty, learning style 1 to the goal.

“NEVER DOUBT THAT A SMALL GROUP OF THOUGHTFUL, COMMITTED CITIZENS CAN CHANGE THE WORLD; INDEED, IT'S THE ONLY THING THAT EVER HAS.”

-Margaret Mead



George Hawthorne, Anne Arthus, Barbara Fox and Dennis Givens use a football analogy to demonstrate their group resume.



Shawn Todd, Meg Sauer and other team members strategize how to best approach the LEGO exercise.



Craig Horvath passionately describes the many strengths of our community.



Dan Buckenmeyer comforts Jory Fitzgerald Kelly as she is visited by the ghost of Leadership past.

# Youth Leadership Class XVII



■ **Frank Busch**  
St. Joseph High School

■ **Maggie Cressy**  
Marian High School

■ **Neil Danner**  
St. Joseph High School

■ **Loretta Davidson**  
Washington High School

■ **Ciera Davis**  
Clay High School

■ **Connor Demarais**  
St. Joseph High School

■ **Maria Dias**  
Mishawaka High School

■ **Caitlyn Eby**  
Mishawaka High School

■ **Joe Herman**  
Mishawaka High School

■ **Haley Hibshman**  
Mishawaka High School

■ **Tevin Jackson**  
Washington High School

■ **Gabe Jacobs**  
Trinity School at Greenlawn

■ **Oscar Joyo**  
Clay High School

■ **K.G. Koch**  
Marian High School

■ **Kenita Kyle**  
Washington High School

■ **Peter Leblang**  
St. Joseph High School

■ **Chris Lesh**  
Marian High School

■ **Grace Linczer**  
Trinity School at Greenlawn

■ **Maeve Mallozzi-Kelly**  
John Adams High School

■ **Michael McNamara**  
Marian High School

■ **Autumn Neil**  
Riley High School

■ **Dontrell Newman**  
Washington High School

■ **Katie Owsianowski**  
Clay High School

■ **Charlie Parrilla**  
Clay High School

■ **Megan Pozsgai**  
John Adams High School

■ **Jessica Richardson**  
Clay High School

■ **Matt Richter**  
St. Joseph High School

■ **Rachel Roberts**  
Mishawaka High School

■ **Ellen Roof**  
St. Joseph High School

■ **Elise Rowland**  
Trinity School at Greenlawn

■ **Miguel Santos**  
Riley High School

■ **Kayle Sexton**  
St. Joseph High School

■ **Meredith Smith**  
Marian High School

■ **Ashley Teamor**  
St. Joseph High School

■ **Yul Thomas**  
Washington High School

■ **Brandon Thorpe**  
St. Joseph High School

■ **Tim Trippel**  
Marian High School

■ **Danya Tychonievich**  
Marian High School

■ **Shawniece Watson**  
Clay High School

■ **Cassandra Webb**  
Marian High School

# Youth Leadership Class XVII



Youth Leadership participants work together to conquer "The Wall" at Camp Freundenswald.



Kayle Sexton and Loretta Davidson exhibit trust during team building activities at the youth retreat.



Learning Style 1 participants share their logo that depicts their style preference.



Malcolm White, YL Class 16

## SHOWING LEADERSHIP IN A CRISIS

Malcolm White, YL Class 16, was recently in the news for helping to save a woman's life by performing CPR with a friend of his in the parking lot of the Joyce Center after a November Notre Dame game. That

news came as no surprise to those closest to him.

"I knew that he was that type of person that he'll do whatever he can do to help somebody out," says Coach Miller. This selflessness and desire to help others was part of the reason he was nominated for Youth Leadership.

In the past I was kinda laid back and just let things happen," said Malcolm. "But this year I'm trying to help everybody out. Get this team started." Malcolm is also putting the leadership skills he learned to good use on the wrestling team. "He shows them how to work a move, he helps them with it," says Coach Miller. "If he sees them doing something wrong he helps them correct it. He steps right in. He'll probably be a coach someday."

Thanks for "moving to action", Malcolm!

*A special thank you to Chad Damp from WSBT for his contribution to the article.*



YL participant Ciera Davis, asks a question of Deidre Davis, Class 35, during the "moving through the system" exercise at Goodwill.



Maeve Mallozzi-Kelly, YL Class 17, before, during and after the "Shave for a Save" she participated in at the Beehive in South Bend.

## SHAVE TO SAVE

Youth Leadership participant Maeve Mallozzi-Kelly and friends shaved their heads at the Beehive in early December in support of Adams High School classmate- Geoffrey Burdell's father, Marc, who was recently diagnosed with follicular leukemia lymphoma. About \$2000 was raised to go to the IU Center for Cancer research. "It was exciting to see how enthusiastic people can get when you offer a chance to help someone else" Maeve said.



An affiliate of The Chamber of Commerce of St. Joseph County

www.sjchamber.org/leadership

401 E. Colfax Ave., Suite 310  
South Bend, IN 46617  
574.234.0051  
Fax: 574.289.0358

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## EXTEND YOUR LEADERSHIP EXPERIENCE AND CONTINUE TO BE **CONNECTED | PRODUCTIVE | INFORMED**

- Yes, I want to join for \$25. Please make checks payable to "Leadership South Bend/Mishawaka"
- Please accept my additional contribution of \$\_\_\_\_\_ to help fund scholarships for Leadership participants.
- Yes, I want a Lifetime Alumni Association Membership for only \$350.

### **BENEFITS INCLUDE: EDUCATION & NETWORK OPPORTUNITIES**

- *Community Forums*
- *Program Days*
- *Continuing Education*

### **A QUARTERLY E-NEWSLETTER AND A SEMI-ANNUAL PRINTED NEWSLETTER**

- *Board & Committee Participation Opportunities*
- *Career Opportunities*
- *Leadership News*

NAME \_\_\_\_\_ LEADERSHIP CLASS \_\_\_\_\_

HOME ADDRESS \_\_\_\_\_

EMPLOYER \_\_\_\_\_ POSITION \_\_\_\_\_

WORK ADDRESS \_\_\_\_\_

HOME PHONE \_\_\_\_\_ WORK PHONE \_\_\_\_\_

EMAIL ADDRESS \_\_\_\_\_

**CULTIVATING TODAY'S LEADERS TO SERVE TOMORROW'S COMMUNITY**  
**PLEASE SEND YOUR MEMBERSHIP FORM AND DUES PAYMENT TO:**

**LEADERSHIP SOUTH BEND/MISHAWAKA**  
**401 E. COLFAX - SUITE 310**  
**P.O. BOX 1677**  
**SOUTH BEND, IN 46634-1677**